

# ElderCare Services



*"Solutions for Independent Living"*

## ❖ WHAT IS ELDERCARE SERVICES?

Sometimes it is overwhelming to care for an elderly relative, especially if family is geographically separated. ElderCare Services is available to make caregiving duties easier, and provides consultation, case management and assistance to help families with the challenges of caring for elderly family members. ElderCare Services is a program provided by Senior Solutions, which has been serving senior citizens and their families for over 30 years.

## ❖ WHAT DOES ELDERCARE SERVICES DO?

Experienced, professional staff members assess each situation and work with seniors and their families to create a detailed care plan to address problems and find solutions that may include, but are not limited to:

- ◆ Information and assistance for seniors and/or family members
- ◆ Initial in-depth assessment by a licensed social worker
- ◆ Advice in choosing personal care attendants (PCAs)
- ◆ Oversight of PCAs
- ◆ Help in screening other in-home help or other services
- ◆ Oversight of other in-home help and other services
- ◆ Assistance with Medicare and other insurance bills
- ◆ Coordinating/scheduling appointments with doctors and other community professionals
- ◆ Arranging transportation for appointments
- ◆ Arranging regularly scheduled grocery shopping or home delivered meals
- ◆ Providing weekday telephone reassurance calls
- ◆ Arranging housekeeping services
- ◆ Help with Durable Powers of Attorney and/or Living Wills
- ◆ Acting as an advocate on behalf of seniors when situations arise
- ◆ Assisting seniors in negotiating any moves made from their home
- ◆ Counseling on grief issues and funeral arrangements
- ◆ Acting as a liaison between seniors and family

## ❖ WHO IS ELIGIBLE FOR ASSISTANCE?

Seniors who are agreeable to receiving assistance. Though our primary focus is Ada County, Idaho, we will consider other counties on a case-by-case basis.

## ❖ WHO CAN BENEFIT FROM ASSISTANCE?

- ◆ Seniors whose family is not able to help them
- ◆ Persons who need assistance with caring for elderly relatives
- ◆ Persons who live geographically apart from elderly relatives who need assistance

## ❖ WHAT DOES ELDERCARE COST?

Fees vary according to services provided.

## ❖ WHAT CAN I EXPECT FROM ELDERCARE SERVICES?

- ◆ Personalized services to meet the needs of seniors and their families
- ◆ Oversight by licensed social worker and/or certified geriatric care manager
- ◆ Regularly scheduled home visits to seniors by a trained staff member
- ◆ Regularly scheduled written reports to family members (if requested)
- ◆ Peace of mind for seniors and family members

## ❖ HOW DO I APPLY FOR ELDERCARE?

Call 208/345-7777 to schedule an appointment or telephone consultation with one of our ElderCare Services staff. You and the staff member will create a course of action that will work best for your family situation.